

This level 2 Apprenticeship will equip you with the knowledge, skills and behaviours required to successfully and confidently work in a warehouse operative role.

**Associated roles:** Warehouse operative, Trade counter and stores person, logistics, distribution and storage operative

## Roles and Responsibilities

Warehouse operatives can work in a variety of warehouse environments. They may take deliveries, check for damaged or missing items, store and move goods using various methods, pick and pack orders, load goods for dispatch, maintain stock records and documentation and clean. They may use a range of equipment/machinery and must demonstrate the use of safely. This could include mechanical racking systems, manual handling equipment of forklift trucks.

They communicate with a wide range of people and customers. They have a passion for exceeding customers expectations by providing a quality service that encourages repeat business. They have exceptional attention to detail and be able to work tight deadlines.

On completion, you will have achieved the Level 2 Supply Chain Warehouse Operative and Level 1 Functional Skills in English and maths (if required).



